



2021 - 22 Compliance Program

Submitted by:

Integrated Clinical Oncology Network Pty Ltd (ABN:61151293891)

Icon Holdings Services Pty Ltd (ABN:15159761841)

Epic Pharmacy Management Pty Ltd (ABN:37074849693)

Slade Pharmacy Management Pty Ltd (ABN:32606897750)

Slade Health Pty Ltd (ABN:59151218978)

The Trustee For Tabitha Pharmacy (Qld) Unit Trust (ABN:48559557421)

ICON INSTITUTE OF INNOVATION AND RESEARCH PTY LTD (ABN:47105129860)

Icon Consolidated Holdings Pty Limited (ABN:49168535082)

Epic Pharmacy Services Pty Ltd (ABN:47113099013)

#Workplace overview

Policies and strategies

1: Do you have a formal policy and/or formal strategy in place that specifically supports gender equality in the following areas?

equality in the following areas?	
Recruitment	Yes(Select all that apply)
Yes	Policy
Retention	No(Select all that apply)
No	Other (please provide)
Other (please provide)	Formal programs have been designed and launched for leadership training that include recruitment, retention, talent identification and growth and succession planning. P&C Manager engagement is also in place for workforce and succession planning.
Performance management processes	Yes(Select all that apply)
Yes	Policy Strategy
Promotions	Yes(Select all that apply)
Yes	Strategy
Talent identification/identification of high potentials	No(Select all that apply)
No	Other (please provide) Currently under development(Select the estimated completion date.)
Currently under development	30-Jun-2023
Other (please provide)	30-Jun-2023
Succession planning	No(Select all that apply)
No	Other (please provide) Currently under development(Select the estimated completion date.)
Currently under development	30-Jun-2023
Other (please provide)	30-Jun-2023
Training and development	Yes(Select all that apply)
Yes	Policy
Key performance indicators for managers relating to gender equality	No(Select all that apply)
No	Other (please specify) Currently under development(Select the estimated completion date.)

Currently under development	30-Jun-2023
Other (please specify)	30-Jun-2023
2: Do you have formal policy and/or formal strate Yes(Select all that apply)	egy in place that support gender equality overall?
Yes	Policy Strategy

- 3: Does your organisation have any of the following targets to address gender equality in your workplace?
- 4: If your organisation would like to provide additional information relating to your gender equality policies and strategies, please do so below.

Governing bodies

Integrated Clinical Oncology Network Pty Ltd	
1: Does this organisation have a governing body?	Yes(Provide further details on the governing body(ies) and its composition)
1.1: What is the name of your governing body?	Icon Group Board
1.2: What type of governing body does this organisation have?	Board of directors
1.3: How many members are on the governing body and who holds the predominant Chair position?	
Chairs	
Female	0
Male	1
Non-binary	0
Members	
Female	2
Male	6
Non-binary	0
1.4: Do you have a formal selection policy and/or formal selection strategy for this organisation's governing body members?	No(Select all that apply)
	Do not have control over governing body/appointments
1.5: Has a target been set to increase the representation of women on this governing body?	No(Select all that apply)
	Currently under development(Select the estimated completion date.) Other (provide details)
	30-Jun-2023
	To be incorporated in FY23 as part of Icon's Belonging Strategy, a focus on diversity and

	inclusion. The strategy includes a governance structure of Belonging Council, Employee Led Inclusions Groups and Belonging networks established to champion and influence policies, processes and systems from the perspective of diverse groups including gender equality.
1.6: Do you have a formal policy and/or formal strategy in place on the gender composition of your governing body?	No
	Currently under development Other (provide details)
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1.1.a.3: How many members are on the governing body and who holds the predominant Chair position?	
Icon Holdings Services Pty Ltd	
1: Does this organisation have a governing body?	Yes(Provide further details on the governing body(ies) and its composition)
1.1: What is the name of your governing body?	Icon Group Board
1.2: What type of governing body does this organisation have?	Board of directors
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1.5: Has a target been set to increase the representation of women on this governing body?	No(Select all that apply)
	Currently under development(Select the estimated completion date.) Other (provide details)
	30-Jun-2023
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and/or formal selection strategy for this organisation's governing body members?	No(Select all that apply)
	Do not have control over governing body/appointments
1.5: Has a target been set to increase the representation of women on this governing body?	No(Select all that apply)
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	Do not have control over governing body/appointments
1.5: Has a target been set to increase the representation of women on this governing body?	No(Select all that apply)
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1.1.a.3: How many members are on the governing body and who holds the predominant Chair position?	

2: If your organisation would like to provide additional information relating to governing bodies and gender equality in your workplace, do so below.

#Action on gender equality

Gender pay gaps

1: Do you have a formal policy and/or formal strategy on remuneration generally?

Yes(Select all that apply)

Yes	Policy Strategy
1.1: Are specific pay equity objectives included in your formal policy and/or formal strategy?	No(Select all that apply)
No	Salaries set by awards/industrial or workplace agreements Non-award employees paid market rate

- 2: What was the snapshot date used for your Workplace Profile? 27-Mar-2022
- 3: Does your organisation publish its organisation-wide gender pay gap?
- 4: Do you give WGEA permission to publicly publish your organisation-wide gender pay gap?
- 5: If your organisation would like to provide additional information relating to gender pay gaps in your workplace, please do so below.

Employer action on pay equity

1: Have you analysed your payroll to determine if there are any remuneration gaps between women and men (e.g. conducted a gender pay gap analysis)?

No(Select all that apply)	
No	Other (provide details)
Other (provide details)	Partial review conducted annually as part of remuneration review process for employees not under an Enterprise Agreement, with the aim that when the organisation has a single HRIS that this will become a part of the remuneration framework (which has been delayed in its implementation) with better access to data.

- 2: For organisations with partnership structures: Have you undertaken a gender remuneration gap analysis ('gender pay gap analysis') in the current reporting period to determine if there are any remuneration gaps between women partners and men partners in your organisation?
- 3: If your organisation would like to provide additional information relating to employer action on pay equity in your workplace, please do so below.

Employee consultation

1: Have you consulted with employees on issues concerning gender equality in your workplace during the reporting period?

Yes(Provide further details on the employee consultation process.)	
1.1: How did you consult employees?	Survey Consultative committee or group Other (provide details)
Other (provide details)	Feedback from leaders and employees through informal channels. Pulse surveys across the organisation run over 2020-2021 includes diversity and inclusion questions. Results are also analysed and reported by gender. Icon's Belonging Strategy governance structure.
1.2: Who did you consult?	ALL staff

2: Do you have a formal policy and/or formal strategy in place on consulting employees about gender equality?

Yes(Select all that apply.)	
Yes	Policy Strategy

- 3: On what date did your organisation share your previous year's public reports with employees? 1-Jul-2021
- 4: Does your organisation have shareholders?

4. Does your organisation have shareholders:	
Yes	
4.1: On what date did your organisation share your previous year's public reports with shareholders?	1-Jul-2021

- 5: Have you shared previous Executive Summary and Benchmark reports with the governing body?
- 6: If your organisation would like to provide additional information relating to employee consultation on gender equality in your workplace, please do so below.

#Flexible work

Flexible working

1: Do you have a formal policy and/or formal strategy on flexible working arrangements? Yes(Select all that apply) ...Yes Policy ... A business case for flexibility has been established and endorsed at the leadership Yes level ...Leaders are visible role models of flexible No(Select all that apply) working ...No Other (provide details) In some parts of the organisation – corporate services areas this is a true statement however ...Other (provide details) operational requirements for clinical areas do not allow for this flexibility with patient care being the most important element. ...Flexible working is promoted throughout Yes the organisation ... Targets have been set for engagement in Yes flexible work ... Targets have been set for men's No(Select all that apply) engagement in flexible work ...No Other (provide details) Targets are for all however based on business ...Other (provide details) areas and operational needs ...Leaders are held accountable for improving Yes workplace flexibility ... Manager training on flexible working is Yes provided throughout the organisation ...Employee training is provided throughout Yes the organisation ...Team-based training is provided Yes throughout the organisation ...Employees are surveyed on whether they No(Select all that apply) have sufficient flexibility ...No Other (provide details) Policy was reviewed and 'Flexibility @ Icon' initiative launched in Nov 2020 - this is a ...Other (provide details) question that will be considered for future surveys.

	The organisation's approach to flexibility is integrated into client conversations	No(Select all that apply)
	No	Not a priority
	The impact of flexibility is evaluated (e.g. reduced absenteeism, increased employee engagement)	No(Select all that apply)
	No	Other (provide details)
	Other (provide details)	This will occur - with the review of Flexibility Policy and launch of the new initiative, however it is still early in the collection of this data and initial uptake.
	Metrics on the use of, and/or the impact of, flexibility measures are reported to key management personnel	No(Select all that apply)
	No	Other (provide details)
	Other (provide details)	Not sufficient data yet.
	Metrics on the use of, and/or the impact of, flexibility measures are reported to the governing body	No(Select all that apply)
	No	Other (provide details)
	Other (provide details)	Not sufficient data yet.
2:	Do you offer any of the following flexible working	ng options to MANAGERS in your workplace?
	Flexible hours of work	Yes(Select one option only)
	Yes	SAME options for women and men(Select all that apply)
	SAME options for women and men	Formal options are available Informal options are available
	Compressed working weeks	Yes(Select one option only)
	Yes	SAME options for women and men(Select all that apply)
	SAME options for women and men	Formal options are available
	Time-in-lieu	Yes(Select one option only)
	Yes	SAME options for women and men(Select all that apply)
	SAME options for women and men	Formal options are available
	Telecommuting (e.g. working from home)	Yes(Select one option only)
	Yes	SAME options for women and men(Select all that apply)
	SAME options for women and men	Formal options are available
	Part-time work	Yes(Select one option only)
	Yes	SAME options for women and men(Select all that apply)
	SAME options for women and men	Formal options are available

Job sharing	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Carer's leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Purchased leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Unpaid leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available

3: Are your flexible working arrangement options for NON-MANAGERS the same as the options for managers above?

Yes

- 4: Has your organisation implemented an 'all roles flex' approach to flexible work?
- 5: Did you see an increase, overall, in the approval of FORMAL flexible working arrangements for your workforce during the 2021-22 reporting period?

Yes, for both women and men

6: If your workplace includes hybrid teams (i.e. some employees in a team work remotely while other employees in a team work at the organisation's usual workplace), have any of the following measures been utilised to ensure the fair treatment of all employees regardless of work location?

Training for managers on how to work with flexible and remote/hybrid teams
Training for non-managers on how to work with flexible and remote/hybrid teams
Training for all employees on how to work with flexible and remote/hybrid teams

7: If your organisation would like to provide additional information relating to flexible working and gender equality in your workplace, including specific changes due to the impact of the COVID-19 pandemic on your workplace, please do so below.

#Employee support

Paid parental leave

1: Do you provide employer funded paid parental leave regardless of carer's status (i.e. primary/secondary) in addition to any government funded parental leave scheme?

Yes, we offer employer funded parental leave that is gender equal (without using the primary/secondary carer definition)

primary/secondary carer definition)	
1.1: Please indicate whether your employer-funded paid parental leave is available to:	All, regardless of gender
1.2: Please indicate whether your employer-funded paid parental leave covers:	Birth Adoption Surrogacy Stillbirth
1.3: How do you pay employer funded paid parental leave?	Paying the employee's full salary
1.4: Do you pay superannuation contribution to your carers while they are on parental leave?	Yes, on employer funded parental leave
1.5: How many weeks (minimum) of employer funded paid parental leave is provided?	10
1.6: What proportion of your total workforce has access to employer funded paid parental leave, including casuals?	91-100%
1.7: Do you require carers to work for the organisation for a certain amount of time (a qualifying period) before they can access employer funded parental leave?	Yes
1.7.1: How long is the qualifying period?	12
1.8: Do you require carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Yes
1.8: Do you require carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Within 12 months
Yes	

2: If your organisation would like to provide additional information relating to paid parental leave and gender equality in your workplace, please do so below.

Support for carers

1: Do you have a formal policy and/or formal strategy to support employees with family or caring responsibilities?

Yes(Select all that apply)
...Yes Policy

2: Do you offer any of the following support mechanisms for employees with family or caring responsibilities?

responsibilities?			
	Employer subsidised childcare	Yes(Please indicate the availability of this support mechanism.)	
	Yes	Available at SOME worksites	
	On-site childcare	No(You may specify why the above support mechanism is not available to your employees.)	
	No	Insufficient resources/expertise	
	Breastfeeding facilities	Yes(Please indicate the availability of this support mechanism.)	
	Yes	Available at SOME worksites	
	Childcare referral services	Yes(Please indicate the availability of this support mechanism.)	
	Yes	Available at SOME worksites	
	Internal support networks for parents	Yes(Please indicate the availability of this support mechanism.)	
	Yes	Available at SOME worksites	
	Return to work bonus (only select if this bonus is not the balance of paid parental leave)	No(You may specify why the above support mechanism is not available to your employees.)	
	No	Not a priority	
•	NoInformation packs for new parents and/or those with elder care responsibilities	Not a priority No(You may specify why the above support mechanism is not available to your employees.)	
	Information packs for new parents and/or	No(You may specify why the above support	
	Information packs for new parents and/or those with elder care responsibilities	No(You may specify why the above support mechanism is not available to your employees.)	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilities	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.)	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilitiesNoTargeted communication mechanisms	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilitiesNoTargeted communication mechanisms (e.g. intranet/forums)	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.)	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilitiesNoTargeted communication mechanisms (e.g. intranet/forums)	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.)	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilitiesNoTargeted communication mechanisms (e.g. intranet/forums)NoSupport in securing school holiday care	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) No(You may specify why the above support mechanism is not available to your employees.)	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilitiesNoTargeted communication mechanisms (e.g. intranet/forums)NoSupport in securing school holiday careNoCoaching for employees on returning to	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not you may specify why the above support mechanism is not available to your employees.) Insufficient resources/expertise Yes(Please indicate the availability of this	
	Information packs for new parents and/or those with elder care responsibilitiesNoReferral services to support employees with family and/or caring responsibilitiesNoTargeted communication mechanisms (e.g. intranet/forums)NoSupport in securing school holiday careNoCoaching for employees on returning to work from paid parental leave	No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Not a priority No(You may specify why the above support mechanism is not available to your employees.) Insufficient resources/expertise Yes(Please indicate the availability of this support mechanism.)	

No	Insufficient resources/expertise
Parenting workshops targeting fathers	No(You may specify why the above support mechanism is not available to your employees.)
No	Insufficient resources/expertise
Other (provide details)	No

3: If your organisation would like to provide additional information relating to support for carers in your workplace, please do so below.

Sex-based harassment and discrimination

1: Do you have a formal policy and/or formal strategy on sex-based harassment and discrimination prevention?

Yes(Select all that apply)	
Yes	Policy Strategy
1.1: Do you provide a grievance process in any sex-based harasssment and discrimination prevention formal policy and/or formal strategy?	Yes

2: Do you provide training on sex-based harassment and discrimination prevention to the following groups?

All managers	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Other (provide details)
Other (provide details)	As part of the Leadership Program for all managers, and also as part of an e-module for mandatory Group Policy compliance training for all employees and managers. All employees are encouraged to attend our Belonging Training programs which includes, MATE Bystander an education and intervention program teaching us all to be leaders in the prevention of violence and problematic behaviour.
All employees	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Other (provide details)
Other (provide details)	As part of an e-module for mandatory Group Policy compliance training for all employees. All employees are encouraged to attend our Belonging Training programs which includes, MATE Bystander an education and intervention program teaching us all to be leaders in the prevention of violence and problematic behaviour.

3: If your organisation would like to provide additional information relating to sex-based harassment and discrimination, please do so below.

Family or domestic violence

1: Do you have a formal policy and/or formal strategy to support employees who are experiencing family or domestic violence?

Vac (Calant all that are h)	
Yes(Select all that apply)	
Yes	Policy Strategy
2: Other than a formal policy and/or formal strategy, do you have the following support mechanisms in place to support employees who are experiencing family or domestic violence?	
Employee assistance program (including access to psychologist, chaplain or counsellor)	Yes
Training of key personnel	Yes
A domestic violence clause is in an enterprise agreement or workplace agreement	No(Select all that apply)
No	Not a priority Other (provide details)
Other (provide details)	With a variety of industrial instruments
Workplace safety planning	Yes
Access to paid domestic violence leave (contained in an enterprise/workplace agreement)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Contained in overarching company policy access to 10 paid days leave to attend medical appointments, counselling, legal proceedings, arrange to relocate and/or any other activities related to the effects of family and domestic violence.
Access to unpaid domestic violence leave (contained in an enterprise/workplace agreement)	Yes(Is the leave period unlimited?)
Yes	Yes
Access to paid domestic violence leave (not contained in an enterprise/workplace agreement)	Yes(Is the leave period unlimited?)
Yes	No
: How many days of paid domestic violence leave (not contained in an enterprise/workplace agreement) are provided?	10
Acces to war aid loove	Yes(Is the leave period unlimited?)
Access to unpaid leave	1 es(1s the leave period unlimited:)

Yes	Yes
Confidentiality of matters disclosed	Yes
Referral of employees to appropriate domestic violence support services for expert advice	Yes
Protection from any adverse action or discrimination based on the disclosure of domestic violence	Yes
Flexible working arrangements	Yes
Provision of financial support (e.g. advance bonus payment or advanced pay)	Yes
Offer change of office location	Yes
Emergency accommodation assistance	No(Select all that apply)
Access to medical services (e.g. doctor or nurse)	Yes
Other (provide details)	No

3: If your organisation would like to provide additional information relating to family and domestic violence affecting your workplace, please do so below.

Icon also partners with Work Haven and has introduced the Fresh Start for Me Program. The program aims at helping team members, once they are safe and secure, to move forward to fulfilment and productivity. It is a confidential service to assist team members who have been impacted by family and domestic violence.

As part of Icon's Belonging Training Programs, Icon runs across the year MATE Bystander Training for all team members. MATE is, a project of Griffith University (Queensland), and is an education and intervention program teaching us all to be leaders in the prevention of violence and problematic behaviour. The bystander approach focuses not on the perpetrator or victim of violence, rather what we can all do to prevent violence in our homes, workplaces, schools, and communities.

#Diversity and inclusion

Voluntary section

1: Do you have a formal policy and/or formal strategy on diversity and inclusion in your organisation?

Yes(Select all that is covered.)

Aboriginal and/or Torres Strait Islander identity
Cultural and/or language and/or race/ethnicity
background
Disability and/or accessibility
Sexual orientation
Gender identity

2: Do you collect data on whether employees identify as Aboriginal and/or Torres Strait Islander?

...If this data can be shared and is not confidential, please complete the below table:

3: Do you currently collect data on any of the following dimensions of employees' identities?